



CallCare



Benefits of a CallCare Outsourced Chat Management Solution



**When 90% of customers rate an
'immediate response'
as essential, Chat gives you the
immediacy that is needed – It
keeps customers engaged in a
real-time conversation and it can
keep them on your website,
increasing conversions and sales**



Chat

**is the fastest growing
channel for customers
and it's one that yields
a high level of customer
satisfaction**





It's **efficient** and **effective**

We rid your staff of the tedious administrative tasks associated with diary and workload management.